

FSVC Accessibility Policy

Last Modified: 5/14/26

We are committed to ensuring that our policies, practices, and procedures are consistent in providing excellent customer service to everyone, including those with disabilities. All client spaces in our facility are wheelchair-accessible, including our lobby, exam rooms, and washroom. Our team will assist you with any accessibility needs you might require. If you do require accessibility assistance, please contact us prior to your appointment if you are able. We will make every effort to assist you with your accessibility needs.

We welcome and appreciate all feedback regarding how well we meet your expectations for accessibility. If you have any comments or suggestions, please contact us via phone at (217) 241-2287, via email at reception@fivestartetcenter.com, or by submitting the feedback form available on the “Contact Us” section of our website.